



Atlanta Fire United Soccer Association

Late Payment Policy

At Atlanta Fire United, we are committed to creating a positive and organized environment for all players and families. To maintain smooth operations and ensure program participation, it is essential that payments are made in a timely manner. The following outlines our policy regarding late payments:

1. Initial Reminder (1 Day Past Due)

If payment is not received by the due date, a reminder will be sent to the parent or guardian associated with the account. This notification will outline the outstanding balance and request that payment be made promptly.

2. Second Notification (7 Days Past Due)

If payment remains unpaid seven (7) days after the due date, a second communication will be sent. This notice will advise that if payment is not received within the next seven (7) days, the player's **PlayMetrics account will be suspended** until the balance is resolved. At this time, club technical staff, including the team's coach, will be notified of the outstanding payment issue.

3. Final Action (14 Days Past Due)

If the account remains delinquent fourteen (14) days past the original due date, the player's **player pass will be pulled**, and they will be ineligible to participate in any team practices, matches, or events. Full participation will be reinstated only once the account is brought current. The team's coach will be notified regarding the player's eligibility for participation.

We understand that unforeseen financial challenges can arise. If you are experiencing difficulty with a payment, we strongly encourage you to reach out to us as soon as possible. We are happy to work with families to explore possible solutions or payment arrangements.

Thank you for your attention to this policy and your continued partnership.